

Challenges:

The main sustainability challenges for Millcroft are around fleet emissions and fuel as these contribute to high levels of energy consumption and therefore carbon emissions. Millcroft have invested in replacing their vehicles to Euro 6 compliance and they is implemented by end of 2021.



It is also a challenge to meet client standards and protocols, ensuring they are up to date with the latest standards. Millcroft are dedicated to improvements in this area by committing to PEFC/FSC certified timber procurement and adhering to ISO 14001 requirements.

Impact:

As an accredited ISO 14001 organisation, Millcroft Services Plc have been a member of the School since September 2016. Initially joining to gain a better understanding of the latest sustainability issues in construction, the School also improved understanding of what client priorities are. Being members of the School had the following impacts:

- **Bespoke targeted training:** By completing their first assessment in April 2020 Millcroft could understand their strengths and weaknesses in relation to sustainability. The bespoke action plan created a result of assessing suited the company's sustainability needs. Easy access to readymade, bespoke training has been extremely valuable and has not only saved time in searching for the right course, but also saved on costs.
- **Increased sustainability knowledge of the estimating and business development team:** This is extremely important to the business as those who are pricing work or developing the supply chain need to understand the issues Millcroft's clients may have and how they can impact upon them.
- **Implementing the learning:** Even though Coronavirus has brought our industry many challenges, Millcroft's objective has been on delivering against their sustainability targets whilst continuing to focus on investment in their vehicle fleet; replacing every vehicle to be Euro 6 compliant by December 2021.

Value gained:

Through engaging with the School, Millcroft have gained the following value:

Fact box

Millcroft Group

Company

Millcroft Group

Turnover

£14 million

Employees

150

Website

www.millcroft.co.uk

Main contact

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Services

Scaffolding contractor

About

Regarded as one of the leading scaffolding suppliers to the construction industry in the South East, Millcroft bring together the appropriate specialist skills, including an in-house design team, to deliver complex and specialist projects in industrial and commercial sectors including Rail, Nuclear, Industrial and Power, Commercial Building and the Water industry.

- **Enhanced reputation leading to increased business:** Being a member of the school and proactively promoting membership through effective media campaigns will enhance their reputation and therefore increase the opportunities for additional work.
- **Keeping up to date with best practice:** The School provides Millcroft with the most current, up to date developments in sustainable construction which allows them to quickly understand the issues being faced by clients and react accordingly.
- **Better understanding of client requirements:** The resources available through the School have helped Millcroft be more in-line with clients sustainability requirements which in turn increase chances of retaining clients.

Future proofing:

Looking to the future, Millcroft would like to see the following with respect to the development of the School and their involvement:

- Continue to develop uptake with internal colleagues and ensure that resources are applicable to their trades.
- Continue to use the School as a portal about the latest industry news related to sustainable construction.
- Promote the School to a wider range of clients and supply chain.
- Continue to keep the resources fresh and up to date.

