

# Operational Excellence Leadership Group Wednesday 19<sup>th</sup> April 2024 HS2 Old Oak Common and Online via Teams

#### Attendees:

Maria Russo (BW), Emmanuel Thomas (Galliford Try), Hayley Heap (Amey), Steffan Speer (Morgan Sindall), Jim Taylor-Rose (Vinci), Sammy King (BBI) Ian Heptonstall (School) Michael St Louis (School).

Apologies – Mark Worrall and Lee Marlow

### 1. Welcome and Introductions

Ian opened up with each attendee to provide introductions followed by what the Operational Excellence Leadership Group is about. Thanks to Jim at Vinci for hosting.

#### 2. Lean Assessment

- The School's two new lean assessments. At a corporate level this allows members to address their organisation's lea maturity 'what they do' and benchmark that against others. At an individual level the assessment looks at 'what you know'.
- Developed by BBi with the input of this group.
- This will fo live in May
- Both assessments provide tailored training in the School based on current level of knowledge or practice.
- Preparation for re-launch, after discussing with attendees how they currently assess lean knowledge it was agreed all should think how they might use these assessments internally and with their supply chain.

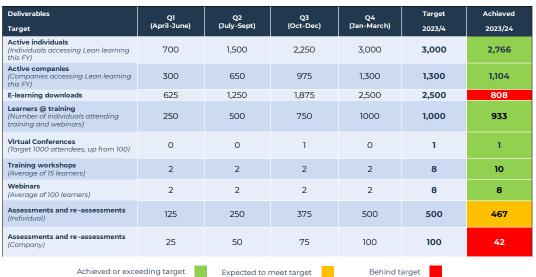
**Action(s): 1.** Partners to consider how they might use these assessments internally and with their supply chain.

# 3. Training update

#### 3.1 Key Performance Indicators 23/24

Table below indicates a big increase from lats year as the targets were set at a 50% increase in numbers on 22/23 (with the exception of the assessment numbers).

# Key Performance Indicators 23/24





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It was agreed that we should be aiming for a **30% increase** on these KPIs for 2024. Meeting also reviewed training content and discussed what they would like to see more of.

# 3.2 Training content

- Jim said we needed a better course to teach how to do Value Stream Mappin in Construction all current examples are factory based.
- Jim Design Team productivity we have no content for this and he's concerned that this is an area that needs improvement.
- Emmanuel wants to get involved with content surrounding value stream mapping.
- Steffan keen to talk about Quality and how the School can work more closely
- Steffan is interested in finding people within his company who use the School's resources and report what is being accessed.
- Maria keen to run workshop internally Michael to follow-up and liaise with Lee who might deliver it.

#### Actions:

- 2. Michael to update KPIs for 2024 and agree with Ian and group Chair (Mark Worrall) before circulating to the group.
- **3.** Micheal to contact Marai about how to set up Learning Pathways in the School for her colleagues.
- **4.** School team to launch the new assessment in May with a comms campaign and focus on getting more assessments done this year.
- **5.** Lee at BBi to get in touch with Jim and Emmanual to discuss developing a practical Value Stream Mapping workshop.
- 6. School team and BBi to develop and circulate training programme for next 6 months.
- 7. Jim to Share Vinci Quality Assessment.
- 8. Ian to arrange meeting with Staffan to discuss quality topic in the School.

# 4. Construction Productivity e-learning module (Launch)

Ian mentioned that with 8 Lean modules updated and re-branded this year, the School is excited to announce the launch of the Construction Productivity Module, including:

- Content coming from fresh case studies
- Embedded videos
- Interactive tabs with customisable information based on user selections
- A 15-question quiz targeting both beginner and seniors

With the interactive nature of the e-learning modules and lan's explanation into learning pathways Maria saw opportunities for arranging how to utilise Lean and the schools materials.

### **Actions:**

- 9. Michael and Sammy to put together a marketing plan for launching this module.
- **10.** Ned to ensure that CLC and Construction Productivity Taskforce are aware and also market \ promote it.

## 5. Industry engagement

Sammy explained how Operational Excellence has been driving enhanced capability in the Highways Sector looking at the stages and how they're approached it by:



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- Inspire Support Drive
- Lead & Deploy
- Facilitate & Run
- Engage
- Awareness & Alignment

Sammy further explained the industry influence and opened a discussion to suggested opportunities to expand the outreach through areas of; CLC involvement, IPA engagement, Industry Sectors, Offsite, Logistics, Procurement & Quality that will help reach the 30% increase.

#### 6. Priorities for 2024

Ian forecasted by 2025 we will inspire and enable 50,000 (50K strategy) people annually through Partners and their supply chains by:

- Focusing on our 7 actions to drive impact (More active individuals within active companies and more learning)
- Grow interest by demonstrating the importance to drive change
- Drive engagement by highlighting the link between Op Ex and Carbon Reduction
- Industry engagement
- Drive engagement and impact in Operational excellence

Ian elaborated on the activities we will action to support the 50K strategy:

- Update resource library
- Marketing automation
- Developing strong relationships with multipliers
- Launch the new individual and company assessment

# Other suggested methods include:

- Jim Have other Leadership Groups interlink together (Offsite, Digital etc)
- Steffan Interested in how AI models can shape the future fixing foresight group that might help with training sessions like Lunch 'n' Learns
- Ian With good representation across Renewables, Rail, Interiors there can be broad coverage for all these sectors with coverage of clients & suppliers
- Hayley Bring a 1 page together to showcase what the Op Ex group can bring.

#### Action(s):

- **10.** School Team Develop a one page summary of what this group does and circulate.
- 11. School Team Finalise the business plan.
- 12. Jim Sharing a presentation through Vinci for an Al model
- 13. School Team look at how we can link with other leadership groups
- **14.** School team need to build a list of those who lead on Operational Excellence \ Efficiency.

### 7. Next steps:

**15.** Micheal to set up next Op Ex meeting on Teams (10:00-12:00) in first week in July before the holidays start. (Check with Mark Worrall his availability first)