

# Case Study: ITS (National Ltd)

# Challenges:

ITS (National) Ltd faced sustainability challenges around waste and resource management. As a company that grew organically through the internal promotion of high-performing and dedicated staff members, it encountered difficulties with each office managing waste and resources in different ways. However, ITS has significantly reduced its use of paper, printing, and energy by centralising processes and utilising available technology. This approach has streamlined resource management across the business and enhanced sustainability efforts throughout its operations.

## Impact:

ITS have not only reduced waste but created a more efficient and cost-effective way of working. Working with the School has prompted the company to assess their carbon footprint and explore ways to make a positive impact. For example, company merchandise is now delivered to key locations and collected by staff members during scheduled visits, rather than having the haulage company deliver to each branch individually.

#### **Resources:**

**Assessments** – ITS has seen how interesting it is to see how they stand against the School average

**E-learning modules -** The e-learning modules were found to be particularly informative and engaging. The knowledge gained has made it much easier for the company to fulfil its various accreditation requirements.

## Value gained:

ITS's participation in the School has significantly enhanced their competitive positioning and operational efficiency. By engaging with the School's resources, they have developed their understanding of sustainability drivers, enabling them to better meet client and industry standards. For example, their improved knowledge of sustainable practices has led to cost savings through more efficient processes and reduced waste.

## Future proofing:

ITS's future plans with the School include increasing their engagement through training and collaboration opportunities. More industry-specific case studies and enhanced networking events would also support them in building stronger partnerships within the industry.

## Fact box



### Company

ITS (National) Ltd

No of employees

N/A

HQ

ITS (Holdings) Ltd, Kings Road, Reading

Website

www.itsconstruction.co.uk

#### Main contact

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#### Services

ITS is a recruitment agency supplying skilled, unskilled and professional personnel for temporary and permanent roles in the construction industry.

#### About

ITS is a growing company with other 50 years' experience supplying trades, labour and specialist personnel. We have experienced continuous expansion to now operate from 17 offices strategically located around Central and Southern England and South Wales.