

## **FM Leadership Group**

19<sup>th</sup> September 2024

**Attendees:** Rachael Burn (Mitie), Jackie Cuthbert (Sunbelt Rentals), Katherine McIlvaney (Equans), Anthony Heaton (BAM), Melanie Richardson (Vinci Facilities)

Mark Turner and Katherine Say joined from the School.

### **1. School and FM Group progress**

Mark outlined the progress the School and the group are making with regards to this year's business plan and targets.

#### **Focus 2024**

Mark highlighted the Focus 2024 targets to raise the profile of FM in the School and embed the FM perspective firmly within all relevant aspects of the school.

- Collaborate on Net Zero and energy efficiency.
  - Rachel Burn offered to support on an event discussing Net Zero and Energy Efficiency tracking but providing a Mitie case study.
- Collaborate on waste and resource efficiency.
- Grow FM's role in Nature Recovery.
- Improve Skills, opportunities and encourage careers in FM.

#### **Skills, Social Value, Retrofit and Future Workforce**

The Supply Chain Sustainability School have launched a Future Workforce Group, which will include collages that hold courses relevant to the construction and FM sectors.

There was a discussion on potential demographics/focuses that would be beneficial to investigate for upskilling opportunities, and to encourage to pursue careers in FM. Including:

- Veterans and retiring military personnel.
- Early Careers and Apprenticeships
- EDI
  - How to make obtaining a job in FM more accessible?
  - What are the barriers preventing individuals from obtaining a job in FM?
- Incarcerated people

**ACTION:** If you are currently involved in an upskilling initiative, whether for veterans, incarcerated people, early careers, EDI, or another focus, and would be interested in submitting a case study for a collaborative webinar, please do get in touch with [Katherine Say](#) or [Mark Turner](#).

This would be for the purpose of promoting case studies but also inclusion in a themed webinar/virtual conference in the new year.

### **2. Enhancing School Navigation for FM Professionals – Exercise**

Katherine demonstrated a new technology on the School website. It enables a group webpage to have a list of specific trades/supply categories within their sector, and for each of these, there will be a selection of relevant resources provided. The concept is to ensure that each trade/supply category can filter learning resources and have somewhere to start in their learning journey. This can be added to the FM sector page.

In a whole group discussion, trade suggestions included:

- Soft FM: e.g. Catering, Security, Temp Equipment, Pest Control, Cleaning, Concierge & Grounds Maintenance, Waste and Resource Management
- Hard FM: e.g. HVAC, Planned Maintenance, Emergency Response, Repairs & Renewals, Water Management, Life Cycle Works (E.g. Carpets, Redecorations), Control Systems (BMS), Energy Management (Critical Power), Legionella (Particulates Monitoring)
- Other FM Trade/Supply Categories: e.g. Small Works/project extensions, Renewable Energy, Building Information Modelling, Asset Management Team

It was determined during the discussion that the topics relevant to trades were consistent within each category (Soft FM and Hard FM along with an “other FM” grouping).

Resource topics for each category included:

- Soft FM: Wellbeing, FIR (Fairness Inclusion and Respect), Social Value, Carbon and Energy, Materials and Sustainable Procurement, waste, and resource management
- Hard FM: Air Quality, Carbon and Energy, Water, Measure and Management, Sustainable Procurement and Social Value, waste, and resource management.

**ACTIONS:**

**School to:**

- Consider new web development to make the above possible on the FM Group webpage.

**Partners to:**

- Re-examine the listings above and add in any other key categories/trades/supply types or important sustainability topics for each grouping (soft/hard/other FM)

**3. Waste and Circularity KPIs – Exercise**

In a short discussion, current waste, and circularity KPIs being used were highlighted, these included:

- Waste intensity per x amount of spend.
- Landfill Diversion (requested by clients and parent company reports).
- Recycling % per tonne.

The discussion also highlighted the difficulties surrounding waste ownership (who owns the waste?) and the waste disconnect i.e. if one company holds a cleaning contract and another the waste removal, if they have mismatching KPIs to work to it can impact level of recycling/circularity.

**Action:**

- Partners to provide Mark with examples of any metrics/KPIs currently being used.

**4. Upcoming Events**

Mark highlighted upcoming virtual conferences and webinars including:

- [Unlocking Energy Efficiency with Equans – Transforming Facilities Management for a Sustainable Future - webinar](#) - Wednesday, 6 November 2024, 12:30 PM - 1:30 PM

**Actions:**

- Please register to attend and/or share the above webinar with your network.

**5. AOB and Date of Next Meeting: Tuesday 26<sup>th</sup> November 2024 10am-12pm**